



Parents, Carers and Visitors Code of Conduct Summary for Parents and Carers

We are grateful that the vast majority of our parents and carers act both reasonably and with courtesy to children, staff and other members of the school community whilst on the school premises. Thank you.

CODE OF CONDUCT

We expect all parents / carers / visitors to:

- Understand that both teachers and parents / carers need to work together for the benefit of their children.
- Demonstrate that all members of the school community should be treated with respect and therefore set a good example in their own speech and behaviour.
- Seek to clarify a child's version of events with the school's view to bring about a peaceful solution to any issue.
- Approach the school to help resolve any issues of concern.

We thank our visitors for observing this.

However, in a very small minority of cases, the behaviour of parents can cause disruption, resulting in abusive or aggressive behaviour towards staff, other parents or visitors.

This will not be tolerated. All members of the school community have a right to expect school to be a safe place.

If the parent's behaviour is considered by staff to be either threatening or unreasonable, permission for them to enter the school building or to be on the school premises may be withdrawn either temporarily or permanently.

The types of behaviour which are unacceptable and will not be tolerated either in person or online are:

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| ▪ shouting, either in person or over the telephone; | ▪ using aggressive or offensive hand gestures; |
| ▪ using intimidating language or behaviour; | ▪ shaking or holding a fist towards another; |
| ▪ using threatening language or behaviour; | ▪ swearing; |
| ▪ using abusive language or behaviour; | ▪ pushing, shoving or jostling; |
| ▪ using insulting language or behaviour; | ▪ hitting, slapping, punching or kicking, spitting; |
| ▪ defamation of the school or staff character on social media. | ▪ the use of physical aggression towards another adult or child. This includes physical punishment or aggression towards your own child. |
| ▪ approaching someone else's child to discuss or chastise them because of their actions or alleged actions towards your own children. | |

Any other behaviour that may cause a risk to a child, fellow parent or member of staff or for another person or child to feel threatened. **This is not an exhaustive list but seeks to provide illustrations of such behaviour.**

POSSIBLE STEPS TO BE TAKEN IF AN INCIDENT OCCURS

STEP 1: VERBAL WARNING

STEP 2: WRITTEN WARNING

STEP 3: FINAL WRITTEN WARNING

STEP 4: EXCLUSION FROM THE SCHOOL BUILDING OR THE SCHOOL PREMISES

These steps are the progression for low level incidents, if the school deem the incident or incidents to be of a more serious nature, we may remove any of these steps to ensure the immediate safety of the children and the staff.